

GUARDIAN™ FABRIC PROTECTION

FIVE YEAR LIMITED WARRANTY PLAN

Warranty
Number

5S

WARRANTY SERVICE: 1-800-527-8485

(For residential use only)

PROFESSIONAL SERVICE COVERAGE

This is not a warranty of the retail establishment from which you purchased your furniture protection product.

All warranty claims must be submitted to Guardian Products, Inc.



GENERAL TERMS AND CONDITIONS OF THIS LIMITED WARRANTY:

GUARDIAN PRODUCTS, INC., hereinafter referred to as "Guardian", warrants to the original owner of the furniture item(s) listed on the invoice, hereinafter referred to as "Customer", that if the fabric upholstered furniture item or mattress purchased with this warranty has been properly treated with Guardian Fabric Protector™, and within five years from the date of delivery, becomes permanently stained from:

- ANY FOOD OR BEVERAGE NORMALLY CONSUMED BY HUMANS
- HUMAN BLOOD OR URINE
- MOLD OR MILDEW STAINS

GUARDIAN WILL BE RESPONSIBLE FOR SERVICING THE STAINED AREA OF THE FABRIC UPHOLSTERY OR MATTRESS AS FOLLOWS:

- First, providing the Customer with a toll-free number for free professional cleaning advice and/or spot cleaning products to aid in immediate spot removal.
- If the stain persists, Guardian may have the stained area serviced by a professional cleaning technician at no charge to the Customer. Professional cleaning is limited to the warranted stained area only. NOTE: If the store has closed since the purchase, in the case of a claim, Guardian's liability will be limited to a refund of the purchase price of this warranty protection plan. Once a refund has been issued for any warranty, that will complete and fulfill all terms and conditions of the warranty and all future claims will be void. Coverage is limited to invoices no greater than \$20,000. Warranty coverage is limited to North America.

FOR THE PURPOSES OF THIS WARRANTY COVERAGE, THE FOLLOWING DEFINITIONS APPLY:

- Soiling is defined as a gradual buildup of dirt, dust, body oils and perspiration which cannot be attributed to a single occurrence. NO FABRIC PROTECTOR CAN PREVENT GENERAL SOILING and fabric protectors do not eliminate the need for routine care and maintenance of fabrics. While Guardian Fabric Protector resists staining and dry soiling, this warranty covers stain resistance only and not soiling.
- This warranty does not provide coverage for bodily fluid stains other than human blood or urine. Additionally, this warranty does not provide coverage for bodily fluid stains caused by incontinent individuals or pets.
- This warranty does provide coverage for "as-is/final sale" and "clearance" furniture items, but does not provide coverage for "pre-owned" or "rental" furniture.
- Upholstered furniture should be kept out of direct sunlight, vacuumed and periodically cleaned. Fabric upholstery damage caused by premature sunlight fading is not covered by this warranty.

THIS WARRANTY SPECIFICALLY EXCLUDES STAINS OR DAMAGE FROM:

- Anything other than the coverage stated above.
- Pet damage or staining of any kind.
- Perspiration, body oil and hair oil are excluded from this warranty coverage. Additionally, this warranty does not provide coverage for bodily fluid stains caused by incontinent individuals.
- Substances which destroy or change the color or original characteristics of fabrics, such as dyes, inks, paints, dirt (or other soil), gum, acids, corrosives, bleaches, nail polish, nail polish remover, medication (including vitamins), cosmetics, and chemical hair treatments such as hair gel, hair spray, mousse, or other like substances. This warranty excludes coverage for odors, accumulated and or long-term multiple unknown stains. This warranty also excludes coverage for anything covered by the manufacturer's warranty
- Furniture in transit or storage; furniture located outdoors or on patios or screened rooms where it may be directly or indirectly exposed to the elements; and fabrics that have been torn, vandalized, neglected, abused, damaged (including pet damage), or mishandled. This coverage also does not cover damage caused during, or as a result of, delivery, set up or assembly. This warranty also excludes area rugs; box springs; carpets; and "pre-owned", or rental furniture items.
- Furniture in non-residential use, in places of public access, or commercial applications; defective manufacturing, improper installation of material, or improper installation of product; fabric flaws, seam slippage, or fabric fading; parachute cloth; "X" coded fabrics; non-colorfast material; pre-existing conditions; damage caused by acts of God (including flood or fire damage); property, structural or casualty damage of any kind; items damaged as a result of illegal activity; and any fabrics not properly treated by an authorized Guardian dealer. Further, this warranty does not apply to any other surfaces including wood, vinyl, leather, nubuck, suede, paper, marble, stone, faux stone, ceramic, plastic, and metal.
- Topical treatments (other than professionally applied Guardian Fabric Protector™) may adversely impact the effectiveness of the original protection. This warranty excludes any claim or liability for defects or damage caused by such topical treatments.
- Damage caused by improper cleaning methods or improper cleaning materials is also specifically excluded. If a general cleaning is desired, you should call Guardian for an authorized professional home care cleaner in your area. This warranty does not cover fabrics that become worn or soiled from everyday use.

TO QUALIFY FOR THIS LIMITED WARRANTY, THE CUSTOMER MUST:

- Have their newly purchased fabric upholstered furniture professionally treated with Guardian Fabric Protector and have the items delivered stain, damage, and soil-free from the authorized dealer.
- Mail or submit online the warranty registration form to Guardian within thirty days of furniture delivery.
- **Report all warranty claims to Guardian within five days of the staining occurrence.**
- Clean the stained areas only as directed by Guardian. Do not attempt to clean a stain with water or any other chemical as this could cause yellowing or fiber damage which is not covered by this warranty and could void any future warranty claim. Consult first with Guardian to get advice on stain removal or recommended spot cleaning products.
- **To qualify for service, the Customer must provide the original sales receipt or other proof of purchase acceptable to Guardian, along with this warranty certificate.** Any cleaning service for the furniture MUST be first authorized by Guardian and MUST have a Guardian authorization number before any service is initiated.
- The Customer shall reasonably cooperate with Guardian in its efforts to perform its obligations under this warranty. Failure to comply with the provisions in this warranty may void any claim.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED AND NO ONE IS AUTHORIZED TO ASSUME FOR GUARDIAN ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT. THIS WARRANTY IS NON-TRANSFERRABLE AND NON-RENEWABLE. GUARDIAN SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INDIRECT DAMAGE OF WHATEVER KIND AND SHALL ONLY BE REQUIRED TO SERVICE THE STAINED AREA AS DESCRIBED IN THE COVERAGE SECTION ABOVE. THIS LIMITED WARRANTY GIVES YOU SPECIFIC RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM LOCATION TO LOCATION.

For your convenience, you can register your warranty online at www.guardianproducts.net

You can also mail attached registration form, see reverse side for instructions.